



La Remote

Update Procedure



Last update: April 2021



DEVICE COMPATIBILITY

Intended for our professional product range, La Remote is nonetheless compatible with the entire range of processors designed by Trinnov Audio, including our commercial cinema and consumer products.

Depending on the device you use La Remote with, some differences exist.

Device	Setup Method	Features
ST2 Pro MC Processors	Fixed Layers and Features Options can be set directly on La Remote	Standard features: <ul style="list-style-type: none"> • Volume Control (Mute, Dim, Reference level recall) • Downmixes selection • Sources selection • Preset and profiles recall • Per speaker / group solo / mute grid • Network setup • Input / Output meters • Optimizer runtime options • Audio clocks
D-MON	Fully customizable buttons and layers Web User Interface with drag'n drop configuration	Standard features + <ul style="list-style-type: none"> • Speaker set / Source / Snapshot recall • Headphone Volume control • Talkbacks activation • Custom Logo • Backup/Restore configurations

BEFORE YOU START

If you just purchased your processor and La Remote, your devices should have been delivered with the latest software versions.

If you were already a Trinnov Processor owner and just purchased La Remote, you need to make sure that your Trinnov processor is running the latest software version and includes La Remote support.

Update your Trinnov Processor

The current software version of your Trinnov Processor is indicated in the About Page of the User Interface.

You can also check the software version installed on your processor on my.trinnov.audio once you have registered your product.

Device	Required Software Version	Update Method
ST2 Pro MC Processors	3.8.4.2 or above	1/ Make sure your Processor is online and connected to the internet 2/ Contact your Trinnov representative or contact us
D-MON	4.2.2.18 or above	1/ Make sure your Processor is online and connected to the internet 2/ Update the unit:
Altitude	4.2.17 or above	- On your own after registering it on https://my.trinnov.audio . - Contact your Trinnov representative or contact us

Update La Remote Firmware

Please ensure the firmware (La Remote internal software) is also up-to-date.

As you plug La Remote to an up-to-date Trinnov processor or to the Trinnov app, your remote controller will flash if a new firmware is available.

In order to update La Remote with the latest firmware version to benefit from all its latest features, please visit https://my.trinnov.audio/remote_update from a Google Chrome or Microsoft Edge web browser and follow the instructions. Just beware that you will be required to plug La Remote to the same computer used to browse this website.

The Trinnov support team is also available for assistance at support@trinnov.com.